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Feb. 2023

# VICTOR NEWSLETTER When you need to re-design it, do it right.

# CURRENT DESIGN PERFORMANCE

What is working? What isn't?

### **CAMPAIGN PERFORMANCE**

2022

#### **NEWSLETTER CAMPAIGNS**

Campaign/ theme	Send date	Total revenue	Conversion rate	Orders
May Newsletter	5/24/22	\$317.51	1.58%	3
May Newsletter	5/24/22	\$0.00	0.00%	0
June Newsletter	6/23/22	\$80.24	2.75%	3
June Newsletter	6/23/22	\$141.87	0.23%	1

#### CONCURRENT PROMO CAMPAIGNS

Campaign/ theme	Send date	Total revenue	Conversion rate	Orders
Mole & Gopher	6/11/22	\$208.51	2.8%	3
Mole & Gopher	6/11/22	\$0.00	0.00%	0
Safe-Set	6/17/22	\$297.53	1.18%	2
Safe-Set	6/17/22	\$0.00	0.00%	0

#### **RECENT PROMO CAMPAIGNS**

Campaign/ theme	Send date	Total revenue	Conversion rate	Orders
PestChaser	12/17/22	\$242.28	3.33%	3
PestChaser	12/17/22	\$123.10	1.74%	2
Power-Kill	1/19/22	\$248.64	1.87%	2
Power-Kill	1/19/22	\$0.00	0.00%	0

#### NOTE

Samplings from 2022-2023

Focused on campaigns with 2 list sends

"Newsletter": monthly email using content from the VP article library with an unchanging layout design

"Promo": one of a kind email promoting a specified product, sale, or theme with a co-created layout design

#### TAKE-AWAYS

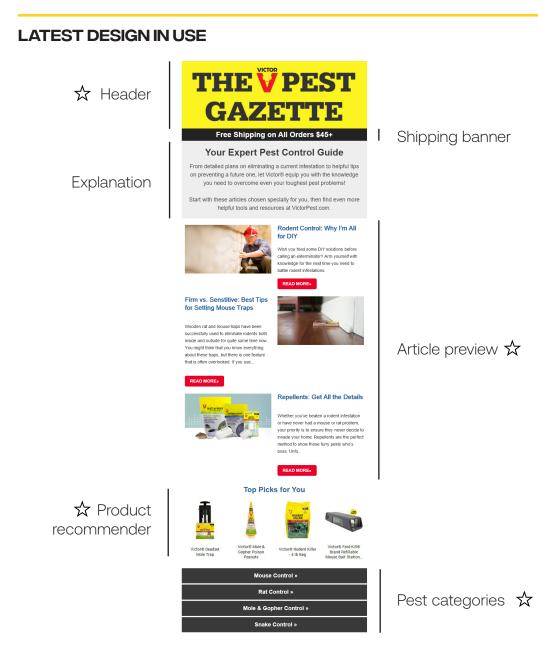
Newsletters performed on par with promo campaigns in terms of orders and revenue

They are low effort but yield big results, an easy way to bring in DTC revenue

**New design** should keep up with promo campaigns' orders and revenue

## **CURRENT DESIGN**

May, 2022



#### **EVALUTATION**

 $\bigstar$  Further evaluating users' interactions

Other sections do not have enough interactions to form conclusions with

Image examples from May 2022 newsletter, representative of 5+ newsletter performances from that year

May, 2022



#### TAKE-AWAYS

Heat map indicates a medium amount of clicks, but a good amount of revenue

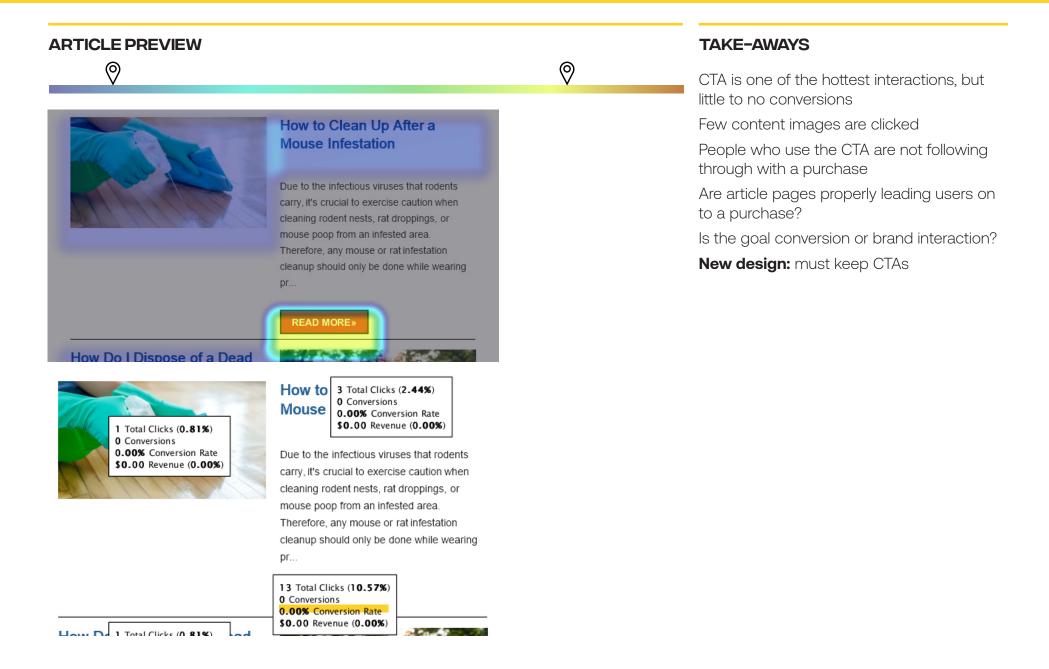
Links to VP homepage > as of May 2022, users were successfully completing transactions, starting at Home.

Would linking it to the store page affect the conversion rate?

**New design:** should keep attentiongrabbing heading



May, 2022



May, 2022

#### PRODUCT RECOMMENDER



#### TAKE-AWAYS

Users are not interacting with or making purchases from the product recommender

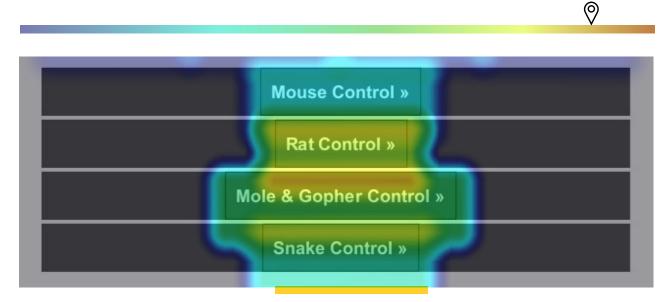
This block, in this form, could probably be left out and revenue would not be affected

**New design:** experiment with different forms of product features: a single product recommender, "Our newest innovation", tying a product to an article.

		Marr	
1 Total Clicks (0.81%) 0 Conversions 0.00% Conversion Rate \$0.00 Revenue (0.00%		Total Clicks (2.44%) Conversions .00% Conversion Rate 0.00 Revenue (0.00%	Conversion nate
Victor® Mole Defense Kit	Victor® Smart-Kill Electronic Mouse Trap	Electronic Mouse Trap	Victor® Rat Zapper Classic Rat Trap

May, 2022

#### **ANIMAL CATEGORIES**



	6 Total Clicks (4.88%) 0 Conversions 0.00% Conversion Rate	
	11 Total Clicks (8.94%) 0 Conversions 0.00% Conversion Rate	
Mole	9 Total Clicks (7.32%) 0 Conversions 0.00% Conversion Rate	»
	\$0.00 Revenue (0.00%) 1 Conversions 14.29% Conversion Rate	
	\$66.73 Revenue (21.02%)	

#### TAKE-AWAYS

Second most interacted, falls between article CTAs and the header

Consistently will have more conversions than the prod rec

Links lead to Category pages > users look at a page of different products, then choose a product and follow through with purchase

Shows that users are scrolling down to the bottom. Did they not find what they were looking for in the body?

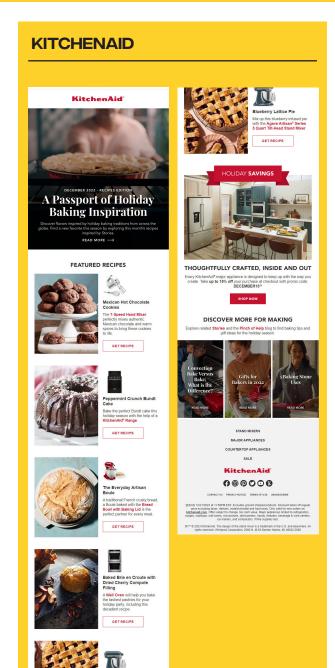
**New design:** will have the same category block, but should pest categories be included earlier in the message?

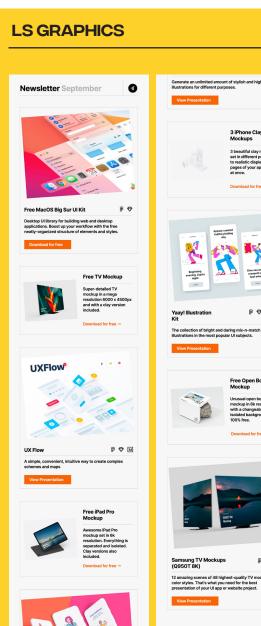
## COMPARATIVE ANALYSIS

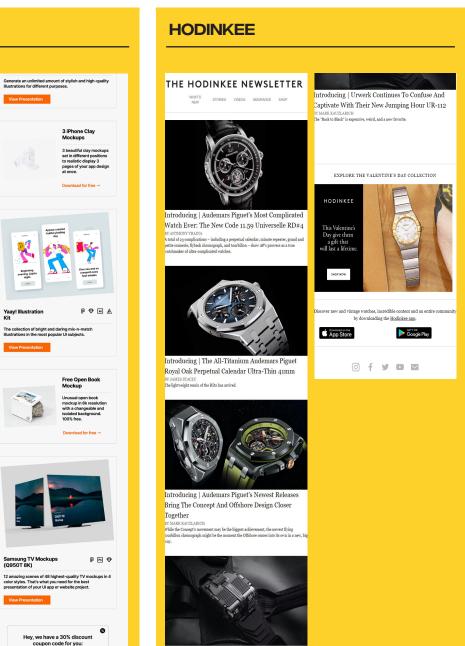
What are other designs doing?

### **COMPARATIVE EMAILS**

**Other industry newsletters** 







troducing | Urwerk Continues To Confuse And

### **COMPARATIVE EMAIL LAYOUT**

**KitchenAid** 



DECEMBER 2022 - RECIPES EDITION A Passport of Holiday Baking Inspiration READ MORE  $\rightarrow$ 

FEATURED RECIPES













#### eberry Lattice Pie this blueberry infused pie e Agave Artisan® Series t Tilt Head Stand Mixer

GETRECIPE



THOUGHTFULLY CRAFTED, INSIDE AND OUT Every KitchenAid\* major appliance is designed to keep up with the way yo create. Take up to 15% off your purchase at checkout with promo code: DECEMBER 54

DISCOVER MORE FOR MAKING ies and the Pinch of Help blog to



KitchonAid 000000

#### LIKES

Holiday theme Product tied to each recipe Content short and sweet

#### DISLIKES

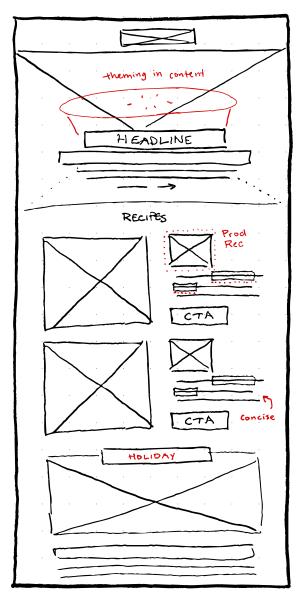
Not plug-and-play friendly

#### FOR NEW DESIGN

Connecting product recommendations with resources

Flexibility for theming

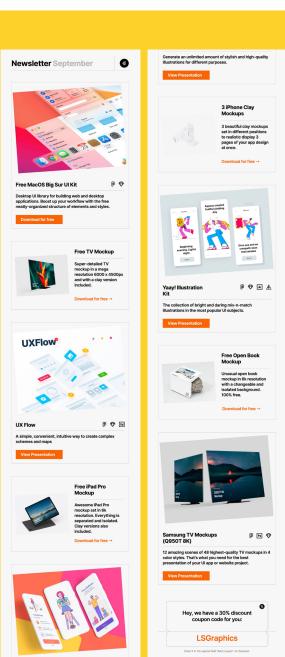
Only as much content as necessary



#### Feb. 2023

### **COMPARATIVE EMAIL LAYOUT**

**LS Graphics** 



#### LIKES

Alternate content block layouts Low contrast bounding boxes Consistent text formatting

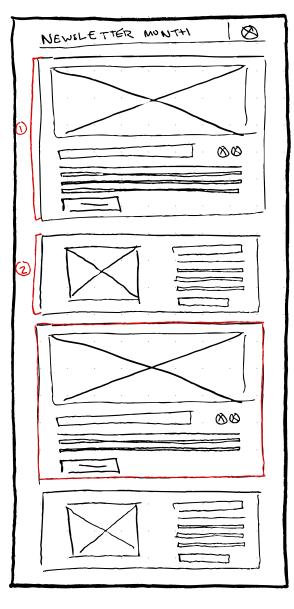
#### DISLIKES

Weak brand identity

#### FOR NEW DESIGN

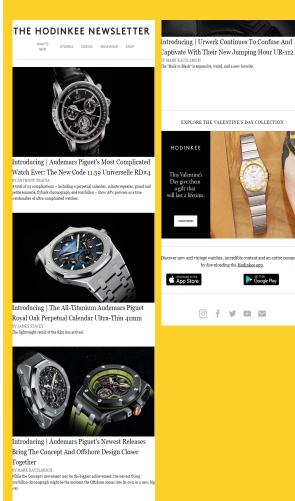
2 kinds of content blocks

Inject brand identity throughout with color and imagery



### **COMPARATIVE EMAIL LAYOUT**

#### Hodinkee





Introducing | Urwerk Continues To Confuse And Captivate With Their New Jumping Hour UR-112 BY MARK KAUZLARICH The "Back to Black" is expensive, weird, and a new favorite

#### LIKES

Classic newspaper feel thanks to fonts Jumps right into articles

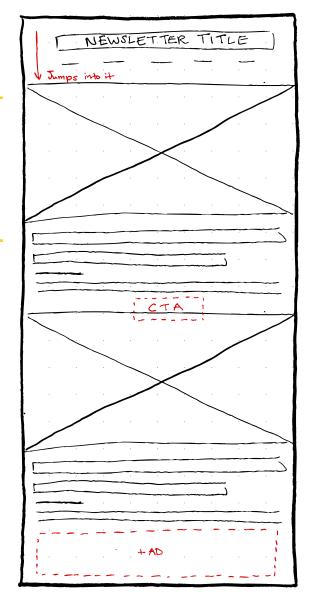
#### DISLIKES

Google Play

Photography reads more like ads. The ad at the bottom blends in Missing a strong CTA

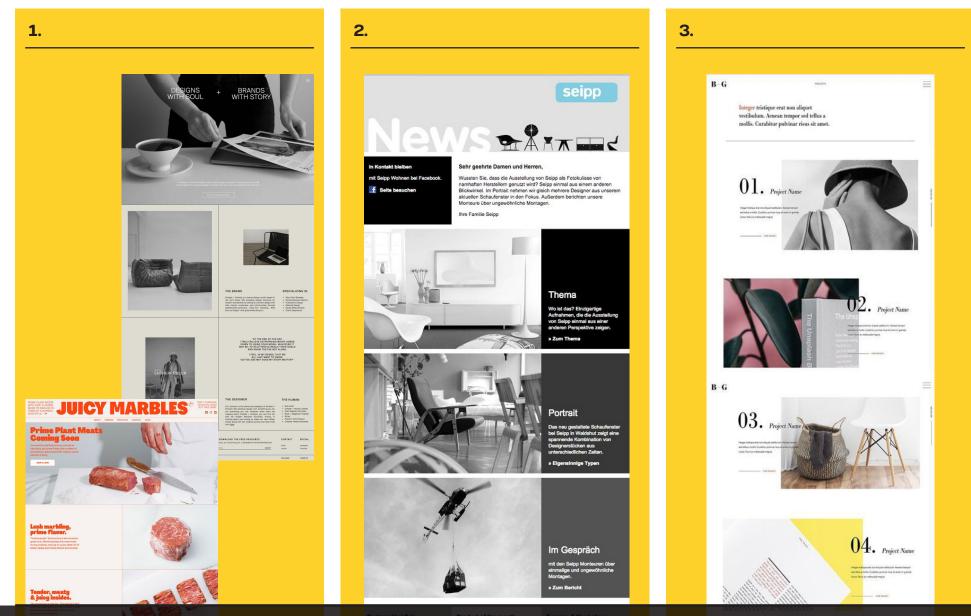
#### FOR NEW DESIGN

Make ads visually distinct from resources Don't loose the CTAs Limit the preamble



### **EMAIL DESIGNS**

Layouts via Pinterest



NOTE: Unable to varify if these were put into use or just design exercises

## EMAIL DESIGN LAYOUT





#### LIKES

Grid theme corresponds with our key art and packaging

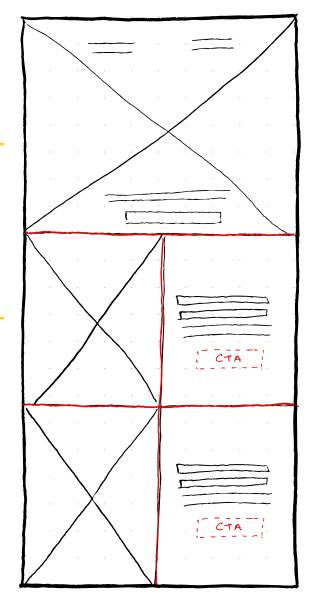
Lots of whitespace as an aesthetic High-end feel with simple approach

#### DISLIKES

Reliance on *nice* photography Might be too trendy to last Absence of strong CTA Text over image

#### FOR NEW DESIGN

Gridded design with lots of whitespace Don't loose the CTA

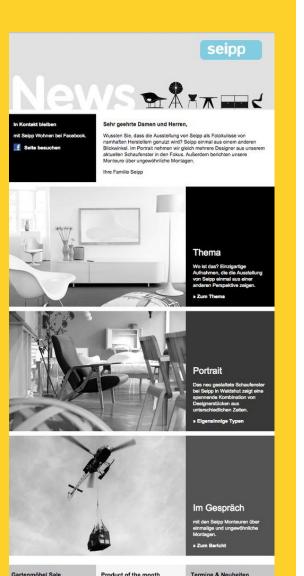


en zum Sale in de

stellung bei Sein

## **EMAIL DESIGN LAYOUT**

2.



Zipfred - der etwas andere Stuhl

aus Pappe und Kabelbinder

» Zum Produkt

Wir informieren Sie übe

» Zur Infothe

Ausstellungen, Workshops Produktneubeiten

#### LIKES

Strong 3 column structure

Opportunity for solid color use to reinforce branding

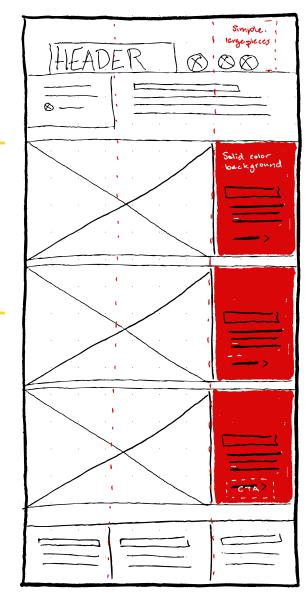
Simple to code with HTML and Listrak tools

#### DISLIKES

Reliance on *nice* photography Absence of strong CTA Social media box feels out of place Lack of *razzle* and *dazzle* 

#### FOR NEW DESIGN

Gridded structure Don't loose the CTA Colored backgrounds Simple hero



## **EMAIL DESIGN LAYOUT**

#### 3.



#### LIKES

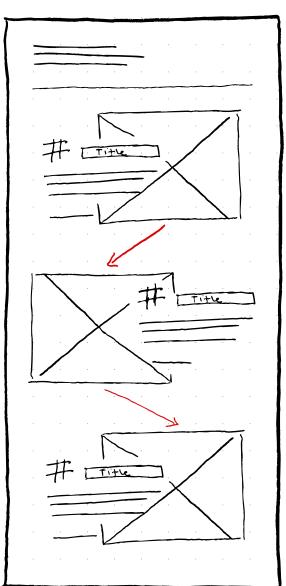
Text overlap Content zig zag down the page

#### DISLIKES

Absence of strong CTA No ads or other alternate interactions Photos need to have a specific tone for overlap to work

#### FOR NEW DESIGN

Flip images and text back and forth



### **BONUS** Stutterheim example



#### LIKES

Effective use of grid Easy to scan with clear hierarchy

#### DISLIKES

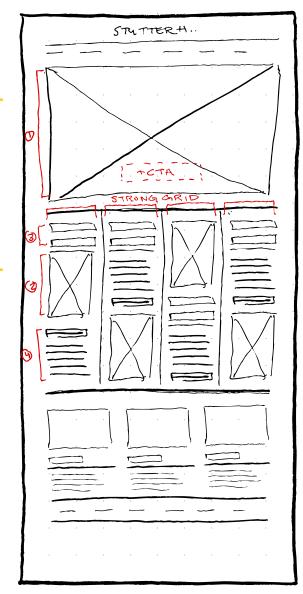
4 columns not preferred for email message Hero lacks context and a call to action Lots of text that isn't easy to read

#### FOR NEW DESIGN

#### Utilize the grid

Use size to create a clear hierarchy of where to look and in what order

Keep the content legible with sizing and make it feel important in it's space Include a header for context



# NEW DESIGN Exploration

Giving it the ole *razzle dazzle*.

### **DESIGN CONSTRAINTS**

And Listrak composer limitations

#### DESIGN AND DEVELOPMENT

#### Plug-and-play:

Designer builds out once as a template

Elliott goes in monthly to update content as needed, then schedules

All resource content leverages Listrak's predictive content capabilities

#### STRUCTURE

#### Designing in Listrak composer:

Text box vertical white space definite



#### 3 options for image dimensions

Image Ratio



#### Limited font customization



#### CONTENT

#### Pulled in from articles:

Length of titles and descriptions predetermined

Spacing can vary

Images tied to article page heroes

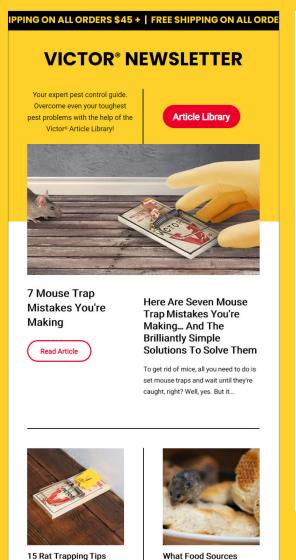


#### 15 Rat Trapping Tips

Rats are one of the most unwelcome yet pervasive creatures that coexist with humanity. Even though no one wants rats around, they gravitate naturally to human dwellings.

Considering the toll rats have taken on human populations...

### **ROUND 1** Design



15 Rat Trapping Tips

Rats are one of the most unwelcome yet pervasive creatures that coexist with humanity. Even though no one wants rats around, they gravitate naturally to human dwellings.

Considering the toll rats have taken on human populations..



#### **MORE ELECTRONIC SOLUTIONS**



Victore Zapper Victore Multi-Kill<sup>™</sup> Electronic Max<sup>™</sup> Outdoor Electronic Trap Mouse Trap



Trap

What Food Sources

Out of all the members of the rodent

kingdom, rats and mice are among the

most adaptable regarding habitat and

diet. That, in large part, is why they have managed to be a persistent

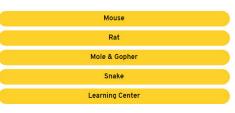
nuisance from the dawn of humanity.

The problem lies in the fact...

Read More

Attract Rodents?

Repeller



#### LIKES

Gridded layout Full-width image

#### DISLIKES

Side-by-side content Article link up top

#### FOR NEW DESIGN

CTA in hero can go Use of large imagery Strong use of grid Not reliant on text boxes being top aligned

to eachother

Rats are one of the most unwelcome yet pervasive creatures that coexist with humanity. Even though no one wants rats around, they gravitate turally to human dw

Attract Rodents?

Out of all the members of the rodent kingdom, rats and mice are among the most adaptable regarding habitat and

### ROUND 2 Crazy 8 Sketching

#### GOAL

Get the creative juices flowing Push design past my initial ideas

#### **ELEMENTS TO INCLUDE**

Brief, typographic header with CTA

Strong grid layout

Individual content blocks 1/2-1/3 frame width

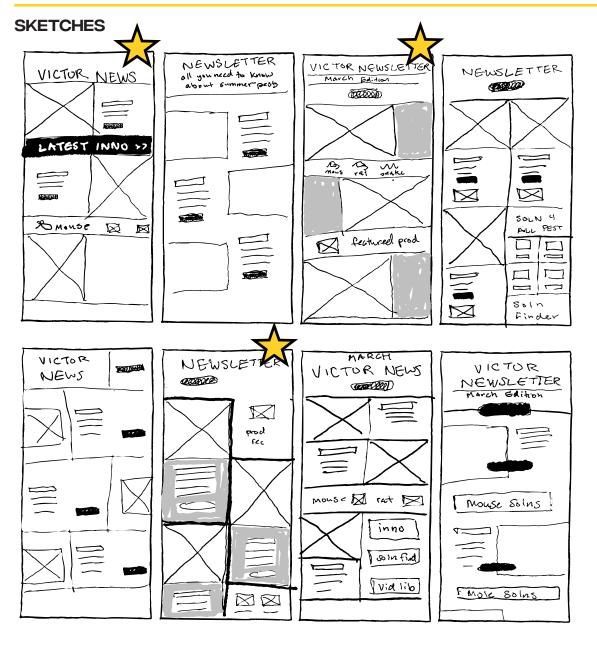
Break up resources with product or category recommendations

Alternate image placement (left or right) down the page

Solid yellow backgrounds

Minimal written content

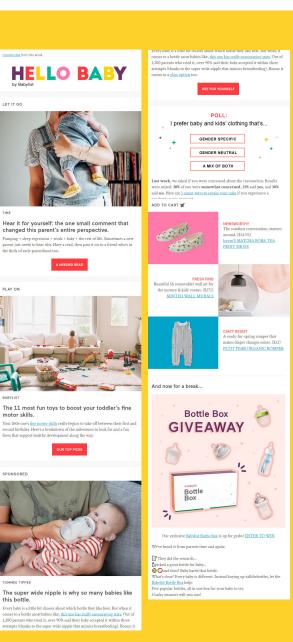




#### Feb. 2023

### **COMPARATIVE EMAIL LAYOUT**

**Hello Baby** 



#### LIKES

Inclusion of polls and give-aways between articles

Social media feel: large images with plain text beneath

Jumps right into articles

#### DISLIKES

Length, too many articles

#### FOR NEW DESIGN

Don't go crazy with the amount of resources Break up the monotony with ads Limit the preamble



